8 October 2021

To Whom it May Concern

Re: Rayner Tan

Dear Sir/Madam,

I write in reference to Rayner Tan, who is currently serving as a volunteer for his Church in Melbourne Australia.

I have been working with Rayner for over 18 months. Initially it was to help with some reports I was creating for the Mission President and since then in providing technical support to the missionaries.

Rayner has a keen technical mind that is seemingly able to find a way to resolve almost any issue over a wide range of technical topics. He was able to resolve issues in everything from Google script programming to mobile phone app errors. He also was able to provide advice on the operation of audio-visual equipment and the best settings for making a podcast.

I was also impressed with his documentation skills. He created a 73-page manual that details topics such as how to use the Church web-based administration applications, wiping the operating system for Android phones and using various Ubuntu apps.

Rayner is always professional and courteous in his dealings with others and makes it a pleasure to work with him.

I have had over 30 years experience working in enterprise software within Australian banks, insurance companies and government organisations as a development team leader and consultant. I can honestly say that Rayner is one of the most competent technical people that I have worked with, and it would be a privilege to be able to work with him again in the future.

Yours Sincerely,

Gavin Berry